



Live Chat

Fact Sheet

Live Chat.

Chat 1-on-1 with your website visitors in real time.

Our Live Chat product enables you to chat 1-on-1 with students while they're visiting your website. In addition, when you're offline, students have the option of emailing your their questions through the chat window.

Highlights.

- **Brand:** Apply your branding to the chat window.
- **Icons:** Customize the look of your "Let's Chat" and "Unavailable" icons.
- **Icon Placement:** Choose exactly where you'd like your "Let's Chat" icons to appear on your website.
- **Manager Panel:** Monitor active chat sessions from the Manager Panel.
- **Receive Notifications:** Receive an alert when someone starts a chat session.
- **Simultaneous Chats:** Chat privately with multiple students at the same time.
- **Email:** Allow students to email your office through the chat window if there aren't any counselors available.
- **Chat Status:** Easily update your offices chat status (online, offline) based on counselor availability.
- **Chat Transcript:** Provide students with a transcript of their chat.

Annual Subscription Fee	
Term	Price
1 year	\$1,500

LET'S TALK